

Kayaking in a Covid -19 world

Luckily sea kayaking is an outdoor activity and there is natural social distancing. This coupled with our small group sizes and the remoteness of our tropical island locations help to create an isolated and safe environment to travel in. These factors help to reduce transmission of Covid -19 amongst our kayak groups, thus making sea kayaking a safe activity to participate in during these strange and uncertain times.

Our primary concern as an operator is that a group member brings Covid-19 onto the kayak trip. This in turn may cause transmission amongst the group. To mitigate the risk of this happening we have imposed certain Covid -19 procedures outlined below which we ask both our customers and staff to adhere by.

It is essential that you do not participate in our tours if you:

- Have recently been diagnosed with Covid-19
- are awaiting the results of a Covid-19 test
- are a close contact of a confirmed case of Covid-19
- are required to quarantine under public health orders
- are feeling unwell or have symptoms of Covid-19

If you are unsure of whether you have Covid-19 and any of the above applies to you then we request that you get tested for Covid-19 and do not have contact with any group members until you have received the test results. If you need to exit the trip please contact our office to discuss our Covid-19 cancellation policy.

Current Queensland government restrictions (as of December 17th 2021) stipulate that unvaccinated people cannot participate in 'tourism experiences'. To remain in line with Queensland Government restrictions and public health advice we would ask that all customers abide by these rules. We also ask that customers carry evidence of their vaccination status to show staff at the pre-departure briefing. The onus will be on the customer to provide proof of their vaccination status to staff. Please contact our office if you require further clarification on this matter or if you are booked on one of our trips and are unvaccinated or have an exemption.

We also require all customers to practice good personal hygiene during the expedition and to follow the directions of our staff and comply with our Covid-19 safe practices.

Coral Sea Kayaking has implemented the following Covid-19 procedures to protect the wellbeing of group members on our kayak trips.

- Additional cleaning and disinfecting of our kayaks, equipment is performed, focusing on high touch surfaces.
- Hand sanitiser and a hand washing/soap station is provided on all tours
- Masks must be worn when travelling in vehicles whilst on tour and in any indoor venues. Please bring your own face mask.

- Due to the high touch hygiene risk we no longer provide sleeping mats and liners for customers.
- Staff have been directed not to come to work if they have Covid-19 symptoms or have been a close contact or are awaiting a test result.

By following the practices outlined above and other public health advice. By being a conscientious traveller and a smart human, we can all continue to do the things we love and to live a relatively normal life in this new dynamic Covid -19 world. We thank all our customers for the ongoing support and sacrifices they have made to navigate this new dynamic and we look forward to continuing to run world class sea kayak trips. Happy paddling 😊

Covid cancellation policy.

What happens if you are unable to join the kayak trip due to a lock down, border restrictions or personally testing positive to Covid19?

Coral Sea Kayaking has a flexible Covid-19 booking system so in these situations we work alongside the customer to reschedule them onto the next suitable departure date. This flexible booking system has no hidden fees and a 2 year window so even if customers can't make it this season they can reschedule for the following year. Please see our terms and conditions for further clarification.